

Appendix 3: cancellation policy

1. An order can only be cancelled by the website administrators. Cancellation can only be made under the following circumstances:
 - Order made has not exceeded 6 hours
 - There is no stock for the ordered item
 - Discontinued product line
 - Any other reasons that the website administrators deem reasonable
2. Cancellation request can be made by emailing the order batch id and order id to wecare@lapasar.com by requesting the cancellation.